

Please send any correspondence to:
Chase Manhattan Bank USA, N.A.
PO BOX 15902
WILMINGTON, DE 19850-5902



KAREN R PATTERSON
PO BOX 1293
BLUE JAY CA 92317-1293

0006750

August 20, 2004



Account Number:
5222 7720 0021 8151
Chase CashBuilderSM Platinum
MasterCard[®]

Dear Karen R Patterson:

We wrote to you on 08/02/2004 requesting additional information to help resolve your dispute. As of the date of this letter, we have not received the additional information from you. Since we did not hear from you, we will assume you have resolved this matter with the merchant directly and will close our files.

If you have already responded, you may disregard this notice. If you would still like to return this information you may fax it to 1-800-352-3913 or mail it to us at the return address provided on this letter. Be sure to provide your account number on all documents.

Thank you for your cooperation and understanding. If you have any further questions, please feel free to contact our Customer Service Center at 800-577-0636. Representatives are available to assist you 24 hours a day, 7 days a week.

Thank You,

Customer Service.

Account is owned by Chase Manhattan Bank USA, N.A. and may be serviced by its affiliates.

8134 7700 4234 CHR9828 0060 JPMF2209

CUST DV2209 1 CORR 00M01 040820 0006750

